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# 8 Personalization of Politics

A Critical Review and Agenda for Research

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In this chapter we develop an agenda for future research on the personalization of politics. To do so, we clarify the propositions of the personalization hypothesis, critically discuss the normative standard on which most studies base their evaluation of personalization, and systematically summarize empirical research findings. We show that the condemnation of personalization is based on a trivial logic and on a maximalist definition of democracy. The review of empirical studies leads us to question the assumption that personalization has steadily increased in all areas of politics. Finally, our normative considerations help us develop new research questions on how personalized politics affects democracy. Moreover, this review also makes clear that another weakness of today's empirical research on the personalization of politics lies in methodological problems and a lack of analysis of the impacts of systemic and contextual variables. Consequently, we suggest methodological pathways and possible explanatory factors for the study of personalization.

#### Introduction

presidents who, freshly divorced, whisper sweet nothings to former topmodels, or of German Ministers of Defence who pose for photographs
with their girlfriends in a swimming pool while the military troops are preparing for an assignment abroad. However, these examples represent only one
aspect of the phenomenon that is discussed under the label "personalization of
politics" in the scientific literature. Personalization in this broader perspective
refers to a development in which politicians become the main anchor of interpretations and evaluations in the political process (Holtz-Bacha, Lessinger, &
Hettesheimer, 1998)—be it as individuals with political or non-political traits.
The claim is that personalization is changing the focus of politics from topics
to people and from parties to politicians.

modities" (Dalton & Wattenberg, 1993, p. 208) seems to seduce people into see Sarcinelli, 1987). This focus on candidates as "attractively packaged comtant than e.g. the professional capability of a politician" (Lass, 1995, p. 10; also cern becomes even more prominent if not only individual people, but their noninfluence of current issues and party programs on voting decisions. This conreinforcement of rational opinion-building and decision making. Personalizareduced to achievements and standpoints of individual politicians instead of a cern uttered in such discussions is that the complexity of political processes is democracy (e.g., Holtz-Bacha et al., 1998; Kaase, 1994; Keeter, 1987). A conedies (Bennett, 2002, p. 45) and consequently have negative consequences for downplay the big social/political picture in favor of human triumphs and tragalization show a strong, but mostly implicit normative focus (Hoffmann & culture the democracy would go to the dogs" (p. 1206, own translation). in politics: "One is apt to believe that due to the personalization the political standing (Dalton & Wattenberg, 1993; Kindelmann, 1994; Page, 1978). Linden are assumed to be conducted by voters with little political interest and underlic control of the political process (Keeter, 1987). In addition, such decisions ments are claimed to be irrational and undemanding, thereby hindering pubvotes "on feeling" (Keeter, 1987, p. 356). Finally, elections based on such judgmaking superficial judgments based on candidates' styles and looks-casting "aspects of credibility and the humanization of politicians seem more imporpolitical or even private lives, become the focus of attention. In this situation, tion seems to hamper these rational processes as it is claimed to weaken the that political personalization creates human pseudo events (Boorstin, 1964), Raupp, 2006). These normative considerations—if indeed articulated—claim parties, along with the parties the political culture, and along with the political (2003) summarizes the concerns underlying most research on personalization Debates about and studies dealing with processes of political person-

art of personalization. In doing so, we concentrate our efforts on quantitative normative standard on which most studies on personalization of politics are and thus define our object of investigation. Second, we critically discuss the to take to understand the process, the reasons for, and the consequences of review the state of the literature regarding personalization in politics. From this & Sheafer, 2007). So what can we add? We think that it is time to critically tral to political scientists as well as scholars of political communication (Rahat personalization of politics (e.g., Kepplinger, 1998; Wattenberg, 1995; also see scope of this chapter to also review all qualitative work. In addition, we focus results referring to Western democracies as it would definitely go beyond the tion are uttered. Third, we systematically summarize the empirical state of the based. It is against this normative standard that concerns about personaliza-First, we intend to clarify the propositions of the personalization hypothesis personalization. To develop such a research agenda, we proceed in four steps. review we seek to develop an agenda that points to future paths research needs the literature review in this chapter), indicating that this topic has become cen-Many books and articles have been written about the phenomenon of the

> more balanced evaluation of personalization in politics. beliefs in legitimacy. Such a broadened perspective will help us to obtain a from more than one normative theory and link them to citizens' empirical sonalization for democratic politics, we need to develop our research questions research intends to say something about the positive or negative effects of perbe challenged on theoretical grounds. Consequently, we believe that if future alization are not confirmed empirically and are based on a standard that must democracy. We can show that the assumed negative consequences of personus to make progress in understanding the consequences of personalization for of the normative standard against which personalization is evaluated allows and explain the degree and development of personalization. The discussion empirical research show us how we need to proceed if we seek to describe research agenda for the future (a fourth step). The shortcomings of today's that the identified normative and empirical shortcomings lead us towards a of missing some studies and not taking account of the most current research projects as the publication process takes its time. However, we are confident spective. We are aware of the fact that such an endeavor always runs the risk ing phenomenon in politics, and its analysis thus requires a longitudinal peron comparisons across time because personalization is regarded as an increas-

## The Personalization Hypothesis

Miller, & Stokes, 1980; Converse & Dupeux, 1966). research for many years (for prominent examples see Campbell, Converse dards on which voters judge political candidates has been crucial to electoral cal actors with wizards (Weber, 2005). And the question regarding the stan-47). Weber, for example, has compared the charismatic leadership of politithis relevance of "political personae" (van Zoonen & Holtz-Bacha, 2000, p. for political and social change. Political science has always taken into account and their "emotional and motivational states" are given as explaining factors elections going back as far as 1840 (Jamieson, 1996). As Halldén (1998, pp. 131-133) puts it, "the course of history is directed by Great Men and Women," dence for full-fledged image campaigns on the occasion of U.S. presidential actors representing political ideas, goals, and parties, and even empirical eviers agree that "personalization of politics is as old as politics itself" (Radunski, 1980, p. 15; see also Briggs & Burke, 2002) as there have always been political ther the concept itself nor research related to it are new phenomena: Researchpolitics in the twenty-first century" (McAllister, 2007, p. 585).2 However, neialization of politics will remain a—perhaps the—central feature of democratic Personalization of politics is a popular concept. Some even claim that "person-

Iyengar and Kinder (1987) on priming theory, Hallin (1992a, 1992b) on sound especially meaningful academic contributions in this field (see, for example, media system and especially the introduction of television, as well as by some boosted by changes in the political process as well as its framework, e.g., the However, interest in the phenomenon of personalization was certainly

made personalization a central topic of political communication attention and ism and strategic game coverage; below). These developments and insights research in recent years. bite news, and Patterson (1993a) and Jamieson (1996) on horse race journal-

performance to features concerning non-political personality traits (also see tion of politicians from features regarding their professional competence and to people; the second form refers to a change in the criteria for the evaluasonalization thus identifies the main development from institutions and issues non-political characteristics that become more relevant. The first form of per-Holtz-Bacha, 2000, 2001a, 2004; van Zoonen, 2006). hypothesis claims that it is not only individuals per se, but it is their personal instead of parties, institutions, or issues. On the other hand, the personalization one hand, personalization refers to a stronger focus on candidates/politicians & Greger, 2000; Reinemann & Wilke, 2007; Stern & Graner, 2002). On the reality. That implies two perspectives (e.g., Brettschneider, 2002; Gabriel & interpretative framework for complex political facts" constructing political definition of personalization. Holtz-Bacha et al. (1998, p. 241) describe the Keil, 2007; Gabriel & Vetter, 1998; Langer, 2007; Lass, 1995; Marcinkowski (a) it involves a development over time and that (b) "a person turns into an idea of personalization in a relatively broad manner when they stress that Despite the popularity of the concept, there is no consensus on the exact

under the broader heading of political trust, e.g., credibility and fairplay. extremes a number of characteristics could be located that can be subsumed p. 60) refers to as "role-distant" or "value-expressive." In between these two other end summarizes appearance and family circumstances, which Lass (1995, to as "role-near, instrumental" criteria (also see Iyengar & Kinder, 1987). The professional or problem-solving competences, which Lass (1995, p. 60) refers be described by performance-related features such as leadership qualities and be operationalized on a continuum with two opposite endpoints. One end can between political and non-political traits. They suggest that the criteria could and Vetter (1998) have stressed that it is rather complicated to distinguish This latter proposition of political personalization is problematic. Gabriel

the subject of studies on personalization in politics<sup>3</sup>: personalization of elecsonalization hypothesis, we need to address the areas of politics for which tings, but also different normative evaluations. To further clarify the perout that the personalization hypothesis is based on at least two propositions. sitions can be conducted. personalization of voting behavior (also see Brettschneider, 2002; Gabriel & tion campaigns, personalization of media reporting and commentating,4 and the corresponding set of research findings and identified three areas that are these propositions are relevant. Holtz-Bacha et al. (1998) have summarized Vetter, 1998; Holtz-Bacha, 2003). In all of these areas, research on both propo-These propositions do not only necessitate different empirical research set-Distinguishing these two perspectives on personalization allows us to point

In studying the change from institutions/issues to people (Proposition 1)

of political parties and voters' own viewpoints (Fuchs & Kühnel, 1994). issue voting results from a comparison between the perceived issue positions date voting in this perspective is based on candidates' evaluation, whereas applied to voting behavior. It is stated that the importance of candidate voting erage. Last but not least, Proposition 1 of the personalization hypothesis is also compared to the attention to political parties or the attention given to issue covhas increased compared to issue voting and voting along party lines. Candiinvestigates, for example, whether the attention given to candidates increases and campaign managers often replace political parties and their permanent Bacha, 2003). In the context of media's reporting and commentating, research staff in the planning and implementation of election campaigns (also see Holtz-(Brettschneider, 2002; Mancini & Swanson, 1996). Professional consultants the party also becomes visible in the organization of the election campaign pendent from their parties. The stronger autonomy of the candidates vis-à-vis in candidates' freedom to increasingly present themselves as relatively indealso to attract the attention of the media (Schulz & Zeh, 2003)—as well as nication strategies focusing on the candidates (Brettschneider, 2001, 2002) political parties and to the issue positions. This becomes apparent in commuthe top-candidates become more important for the campaign compared to the with regard to election campaigns, this form of personalization means that

political character traits (Brettschneider, 2002). have become more important for citizens' decision making at the expense of on voting behavior. Here, we study whether non-political personality traits 2002; Holtz-Bacha et al., 1998). Finally, Proposition 2 is relevant in research of their non-political personality traits (Lass, 1995; also see Brettschneider, one can ask whether political candidates are increasingly portrayed in light if one looks for changes in media's reporting and commentating. Also here tence and performance (Brettschneider, 2008). Similar questions are relevant politicians are presented in light of non-political traits rather than their compe-Researchers interested in election campaigns study the question of whether Proposition 2 can also be applied to all the above-mentioned research areas.

cesses of personalization are not limited to presidential systems like the United stand in the center of political campaigns, media coverage, and voting, as they by their nature are more strongly focused on parties. States, but also take place in semi-presidential or parliamentary systems, which are directly elected by citizens. However, most researchers assume that processes of personalization are ideal. The candidates running for presidency areas was first developed in the United States. Here, the conditions for pro-The personalization hypothesis with its two propositions applied to three

between the political system and citizens weaken (Hallin & Mancini, 2003; changes claim that processes of personalization take place as traditional ties changes in institutions. Researchers underlining the importance of cultural of reasoning in this tradition refers to changes in culture, the second line to alization across political systems (Swanson & Mancini, 1996). The first line Changes in the political process itself are often claimed to foster person-

mary of the party change literature see Wiesendahl, 2001). parties, minimal parties, or professional parties (e.g., Beyme, 1997; for a sumassumed to change parties themselves: from mass or catch-all parties to media personalization strategies to win their votes. This chosen strategy, however, is ideologies vanish (Mazzoleni, 2000). As a consequence thereof, parties use increases (Ersson & Lane, 1998), and traditional partisan cleavages or strong Lane, 1998; Wiorkowski & Holtz-Bacha, 2005), the number of floating voters Sarcinelli, 1990). Long-term identification with parties declines (Pennings &

son, & Noyes, 1988; Center for Media and Public Affairs, 1992). In the case of election (see Patterson, 1993a; Robinson & Sheehan, 1983; Lichter, Amundena closely connected with the concept of personalization, i.e., horse race and appearance of a candidate gained in importance. the behavior of politicians in parliament. In Germany, Reinemann and Wilke led to personalization in media coverage, which fostered personalization in was shown to be even stronger than during the convention and the general ing the nomination process. In several studies the media interest in this phase activities of the candidates but also boosted personalized media coverage durprimaries in the United States not only increased the individual campaign game schema coverage, Patterson (1993a, 1993b) and Jamieson (1992, 1993; in elections. For example, when explaining the emergence of two phenomreplacement of closed lists by open lists that allow for intra-party competition emphasis on the individual politician and less on political groups and parties' refer to "the adoption of rules, mechanisms, and institutions that put more (2007) showed that with the introduction of televised debates, the physical Israel, Rahat and Sheafer (2007) showed that changes in candidate selection Jamieson & Birdsell, 1988) show that the institutional change of introducing for the selection of political candidates, the launch of televised debates, or the (Rahat & Sheafer, 2007, p. 66). Examples are the introduction of primaries The second line of reasoning refers to institutional changes. These changes

coverage, or voting is the same across different political systems. Moreover, esis does not claim that the total amount of personalized campaigning, media are inherently driven by a party logic (Karvonen, 2007). However, the hypothtors, a topic on which we elaborate further in the final section of this chapter. we expect differences in the total amount depending on political context facprocesses of personalization within parliamentary systems as these systems personalization over time. For a hard test of the hypothesis we need to look for assumed to be valid in all types of political systems. It assumes an increase in Taking these changes into account, the personalization hypothesis is

media systems. Which of these developments proves to be more important is an unsolved question (Schulz, Zeh, & Quiring, 2005). Regarding the media Mancini, 1996): (a) changes in politics and (b) changes in the journalistic and & Kinder, 1987; Karvonen, 2007; Schulz, Zeh, & Quiring, 2005; Swanson & increase in personalization is connected to at least two developments (Iyengar the prominence of the personalization hypothesis. Researchers claim that the Changes in the political process are not regarded as the sole reason for

> style of reporting," at least in the United States. relatively small" as newspapers today also "heavily rely on the interpretative where the difference in the styles of television and newspaper reporting is now television model of journalism "gradually affected the print media, to the point Holtz-Bacha, 2005). However, Patterson (1993a, p. 81) has pointed out that the ented style of presentation and its problems in conveying complex information, television is regarded as a main instrument of personalization (Wiorkowski & Schoenbach, 1994; van Zoonen & Holtz-Bacha, 2000). With its picture-orialization (e.g., Hallin, 1992a; Jamieson, 1996, p. 25; Iyengar & Kinder, 1987; system, the rise of television has often been connected to processes of person-

Schoenbach, & Semetko, 2001; Jamieson, 1993; Keeter, 1987; Patterson, 1991, game or horse race between the leading candidates (e.g., Foley, 2000; Genz, 1993a; Scammell & Langer, 2006). 1992a). Further on, journalists increasingly focus on campaigns as a strategic the politician, a phenomenon being examined by sound-bite research (Hallin, answer and commentate themselves while providing only a symbolic visual of tunity to make extensive verbal statements but rather to ask questions and to aged for television, with a heavy reliance on pacing and visual imagery" (p. changes in journalism, political campaigns have become "increasingly pack-13). The journalists' reaction was no longer to give political actors the opporfurther boosted the aggressive style of reporting. As a consequence of these the number of well-known journalists and reporters. Third, commercial TV the profession, which increased with a growing number of TV programs and higher self-esteem was additionally boosted by the growing public esteem of to politicians as a result of, for example, the Watergate scandal. Second, this changed from "silent sceptics" to "vocal cynics" (p. 79) in the relationship ing other Western societies. First, he argues that journalists' role perception the 1960s, which is a part of Americanization or modernization also affectsee Hallin, 1992a) points to a significant change in U.S. journalism since Turning to more recent developments, Patterson (1993a, pp. 78-81; also

in political systems, the absolute amount of personalized politics might well to the individualization of society) (Gronbeck & Wiese, 2005; Holtz-Bacha, 2006b; Langer, 2007; Schmitt-Beck, 2007). However, parallel to differences forms of personal direct-marketing; both seem to become more important due sonalization (e.g., interactive Internet-communication on the one side, but also specific forms of professional up-to-date campaigning are said to boost per-Schoen, 2005, Holtz-Bacha, 2004). In addition, certain media trends such as Holtz-Bacha, 2000) is assumed to be the result (also see Gabriel & Vetter, 1998; focus on infotainment, human-interest stories, and emotions (van Zoonen & people-oriented" presentation of politics (Brettschneider, 2002, p. 22) with a meet the needs and expectations of the average audience, "a short, simple and Lund, Salovaara-Moring, 2009). Since these profit-oriented channels aim to ously in all of Europe during the 1980s and 1990s (also see Curran, Iyengar, tion of private, commercial television, which occurred more or less simultane-The media logic is said to have become more prominent with the introduc-

ther in the final section of this chapter. importance of private versus public television), as we will also elaborate furdiffer according to differences in the media systems (e.g., differences in the

## for Evaluating Personalization A Critical Assessment of the Normative Standard Used

is a functioning information flow from the elite to the public (Beierwaltes, standpoints of the competing political parties in order to be able to compare which require that voters' decision making is rational and informed (Berelson, implicitly or explicitly based on the standards of classic democratic theory, Many studies dealing with the phenomenon of personalization of politics are evaluation of the personalization of politics is directly related to these ideas. decision. A prerequisite for citizens' informed and rational decision making his own issue positions with those of the parties to come to a rational voting that a voter must have ample information about current political issues and the If election campaigns and/or media reporting and commentating focus on those responsible can they effectively control the political elite. The critical 2000); only if citizens acquire information on the positions and decisions of 1966; Dalton, 2000; Sears & Chaffee, 1979). Such decision making postulates suited for informed decision making (Brettschneider, 2002; Dalton & Watseen as lacking substance, whereas issue voting is seen as superior and better 2007). The focus on the political candidates or even their personality traits is tenet of democratic decision making into question (Beierwaltes, 2000; Langer, curtailing of the information flow to means of symbolic politics calls the basic citizens will lack information for qualified decision making in elections. This people instead of issues, on non-political traits instead of political qualities,

information about issue positions (for a critical discussion, see Hoffmann trivial logic: more personalization automatically is assumed to mean less of the normatively more significant issue and party orientation (see also Lass, sum game in which stronger candidate orientation necessarily means a loss plex interactions between orientations towards parties, candidates, and issues actors, and vice versa. And election research until today points to very comthe political competencies as well as to perceived character traits of political & Raupp, 2006). However, Iyengar and Kinder (1987) have found convinc-(e.g., Brettschneider, 2002; Oegema & Kleinnijenhuis, 2000; Pan & Kosicki, ing empirical evidence that issue salience is linked to citizens' evaluation of agers try to determine the issue contexts in which candidates are presented ally used for the image construction of candidates, and that campaign man-Holtz-Bacha, 1999, 2003; Schulz & Zeh, 2003) argue that issues are actu-1997). Consequently, the process of electoral decision making is not a zero-Kim, Scheufele, and Shanahan (2005) support this idea when they show that 1995). Iyengar and others (Iyengar, 1989; Iyengar & Kinder, 1987; also see Yet the normative evaluation of personalization of politics is based on a

> images, but in reality always contain information on both. Johnston and Kaid (2002) show that political ads do not just focus on issues or regarding issue positions and therefore contributes to issue voting. In addition, information about candidates fosters knowledge on the candidates' positions

have challenged this maximalist definition of democracy: information and certainty is unrealistic. As a consequence thereof, researchers of politically well-educated voters who make their voting decision with full In addition, theories of democracy have always acknowledged that the idea

reasonable decisions given their political interests and positions. (Dalton, look at whether citizens can manage the complexities of politics and make for informed decision making is unnecessary. Instead, our models should [We] now understand that this maximalist definition of the prerequisites

mechanisms of information simplification or 'informational shortcuts'" (Fuchs "A rational voter therefore seeks to minimize his information costs by applying 1991; Wirth & Voigt, 1999). & Kühnel, 1994, p. 315; also see Lau & Redlawsk, 2001; Page, 1978; Popkin, tion, mechanisms are sought to minimize the costs of information gathering. sions can be rational even though citizens may not be fully informed. In addithe problem of information costs for the average citizen. Consequently, deci-One of the front-runners in this tradition is Downs (1968), who highlights

et al., 1980). Party identification can impact voting decisions directly or have as a long-term shortcut—a kind of psychological party membership (Campbell ever, to the short-term shortcut personalization, party identification is regarded was—and still is—studied intensively: party identification. In contrast, howrepresent the will of the electorate (Linden, 2003). dominant, as governments are not necessarily deselected when they do not of political elites by the electorate is small if long-term party identification is change voting decisions. Consequently, the likelihood of an effective control in the sense that new information on issues, people, or parties is not likely to ing according to party identification. Voting along party lines is problematic closer to the ideal of an informed, independent voter (Dalton, 2000) than votthe standpoint of classical democratic theory, short-term shortcuts may come not be matters of personal knowledge." Some authors even conclude that, from increase the importance of having relatively simple cues to evaluate what cancolleagues (1980, p. 128) state: "the complexities of politics and government identification therefore is a classical informational shortcut. As Campbell and an indirect influence on short-term attitudes about candidates and issues. Party sions on political personalization started dominating the field, another shortcut of standpoints on different issues is not a new phenomenon. Before discus-Voters' reliance on informational shortcuts instead of a rational weighing

as not only cost-saving, but also rational, relevant, and valuable for decision In contrast, different criteria for a person's evaluation have been identified

evaluated and weighed against long-term political attitudes. In such complex Mughan, 2000), and (c) even seemingly non-political information can convey everyday life, 6 (b) it also seems reasonable to draw conclusions on the basis of sible relevant criteria in this context (Dalton & Wattenberg, 1993; Downs, ability, credibility, and trustworthiness have been repeatedly named as posother individuals (Gabriel & Vetter, 1998; Lane, 1978; Lass, 1995; Jamieson & apply in more day-to-day evaluations, e.g., when making up their minds about decision processes it seems reasonable that voters rely on criteria that they also information about issues, candidates, parties, and political programs has to be politically relevant information. Voting decisions are complex because diverse retrospective experience when making assumptions about the future (also see reasonable to apply evaluation concepts which have proven their worth in making for at least three reasons: (a) in complex decision-processes it seems mational shortcuts. This is not to say that all information about candidates is relevance of retrospective experiences when trying to assess the behavior of a & Vetter, 1998; Mughan, 2000; Popkin, 1991) have specifically pointed out the daily experience" (p. 794). Several researchers (Fuchs & Kühnel, 1994; Gabriel voter observes the relationship between these traits and behavior as part of his istics such as race, ethnicity, age, and localism as important cues "because the (1991; see also Corner, 2000) introduces candidates' demographic character-& Sullivan, 1990; Street, 2004; van Zoonen, 2005). As a second group, Popkin Miller, Wattenberg, & Malanchuk, 1986; Page, 1978; Rahn, Aldrich, Borgida, Waldman, 2003). Moral traits such as integrity, honesty, reliability, accountas a mechanism that bundles a variety of available information in a political gender questions.7 Popkin (1991, p. 789) has recognized that "by employing cian may not be totally disconnected from his or her vision on child care and 670). And non-political information may become politically relevant dependpurely visual presentation may contain valuable cues (Bucy & Grabe, 2007, p. actually valuable for every voting decision (also Patterson, 1993a). But even a are recognized as retrospective experiences which voters may use as inforknown. For this reason, information about qualities and traits of politicians represent the interest of the voters on a variety of issues, even those not yet importance of trustworthiness: a voter needs to trust that the candidates will politician after election day. Gabriel and Vetter (1998), for example, stress the 1968; Gabriel & Vetter, 1998; Just et al., 1996; Kinder, 1986; Langer, 2006; ing a short-term shortcut for voters. mary, we support Kaltefleiter's (1981) view that personalization may be seen tions; he simply deals with them in a more economic way." Therefore, in sumsuch a cost-saving strategy, the voter does not sacrifice his basic issue orienta-Lass, 1995; Wirth & Voigt, 1999). For example, the family situation of a politiprograms—and the priorities of the individual voter (Fuchs & Kühnel, 1994; ing on the context of the election-e.g., if it is related to political issues or person and helps make democracy work—as we would like to add—by provid-

tive evaluations of political personalization solely refer to classic democratic Last but not least, we argue that it is not well-justified that most norma-

> evaluation, but also new questions that empirical research needs to answer other strands of democratic theory, we can find not only new benchmark for as relevant. If one evaluates personalization in politics from the standpoint of alization discussed here but omits other risks and chances that might be just theory. This one-sidedness overemphasizes the possible problems of person-This broadened perspective will be addressed in the concluding section of this

#### for Personalization A Critical Assessment of the Empirical Evidence

of personalization as a new, increasing problem that has developed over time Langer (2006) criticizes these ready-made preconceptions: However, those who talk about or evaluate it often regard the degree and form tion actually develops and what consequences it suggests, is not yet answered shaky and one-sided, but also the empirical question of whether personaliza-Not only is the normative basis for the evaluation of political personalization

ers' personal lives 'everywhere', it has become natural to believe that these Moreover, because there are stunning instances of the exposure of leadsuffice as evidence of the strength of the phenomenon, obscuring the need tor systematic empirical evidence. (p. 98)

is based on a development over time, we are less interested in the absolute existing empirical research tences and achievements. We will inspect these propositions on the basis of for the evaluation of political actors than political and management compewhich assumes that non-political traits have become more important over time zations and issues. The second part of this review focuses on Proposition 2, didates/politicians has increased over time when compared to political organithis review deals with Proposition 1, which assumes that the relevance of canamount of personalization than in longitudinal comparisons. The first part of campaigning, in media reporting, and in voting behavior. As the hypothesis of research regarding personalization in politics—personalization in election In the following we shed light on the empirical—mostly quantitative—state

## From Institutions/Issues to People?

the underlying strategies. a long time frame and have an internationally comparative perspective. Often, campaigns has changed from institutions and issues to people and personalities. the research reports contain only qualitative descriptions of the campaigns and In this field, few studies have been conducted so far, not many of which cover Election Campaigns. It is difficult to assess whether the emphasis in election

One of the few longitudinal studies that cover at least one aspect of election

canvassed the electorate with the slogan "Germany votes for Adenauer." claims that personalized election campaigns have taken place ever since the sonalization in the context of elections. Instead, strategies of personalization advertising and that there is no continuous trend towards more strategic pertion (Holtz-Bacha, 2000; Holtz-Bacha, 2001b; Holtz-Bacha, 2006a). Thus, at applied in political advertising depend on the context of the election, e.g., the campaigns (i.e., televised ads) has been conducted by Holtz-Bacha and colfirst national elections. In 1953, for example, the Christian Democratic party least for Germany, it seems that one might agree with Kaltefleiter (1981), who type of candidates and issues, the party in power in government or the opposithis study point out that personalization is not a new phenomenon in political 2006) for German national elections between 1957 and 2005. The results of leagues (Holtz-Bacha, 2000; Holtz-Bacha et al., 1998; Holtz-Bacha & Lessinger,

by a stronger emphasis on candidates. one of diminishing party appeals in the ads, which are not necessarily replaced of any general trend toward personalistic politics." The trend he describes is lighting personal qualities important in a particular race than a manifestation dates' qualities in specific elections "were more a matter of defusing or highbetween 1952 and 1996, West (1997, p. 47) concludes that emphases on candicharacter-oriented. From his study of TV ads in the U.S. presidential races port this view showing that political ads in the United States have become less based on image constructions. Also Gilens, Vavreck, and Cohen (2007) supin 1952 was strongly focused on issues, whereas in 1956 he ran a campaign centage of issue ads ever. Instead of a linear time trend, the campaigns differ campaigns in the 1990s and the first years of 2000 contain the highest percal ads have not increasingly focused on candidates' images. In contrast, the from election to election. They show, for example, that Eisenhower's campaign U.S. presidential campaign ads between 1952 and 2000. They show that politi-Johnston and Kaid (2002) come to a similar conclusion in their study of

if such a short time span warrants such a strong conclusion.8 In addition, both party election broadcasts between 1992 and 1997. However, it is questionable on people (Hodess et al., 2000; Scammell & Langer, 2006). Finally, qualitative research teams clearly show that the focus of the ads is still on issues and not tion that is supported by Scammell and Langer (2006) after analyzing British the United States. Hodess, Tedesco, and Kaid (2000) come to somewhat dif-Gladstone and Disraeli in the U.K., Adenauer in Germany, or Eisenhower in primaries) that gives candidates a very prominent role. Above that, from time (Hodess et al., 2000) and thus claim that personalization is increasing, a posi-1992 and 1997. They characterize the latter election as more candidate driven ferent conclusions from their analysis of British party election broadcasts in to time campaigns are personalized in all countries—e.g., the campaigns of tutional design of the United States (i.e., a presidential system combined with in election campaigns that point toward personalization. It is the specific instineider (2002) draws similar conclusions: he cannot observe systematic changes From his comparison of the United States, Germany, and the U.K., Brettsch-

> leader-centered election campaigns (Webb & Poguntke, 2005). studies based on expert opinions of 14 countries claim to find an increase in

of personalization between countries still differ drastically. In presidential high as in parliamentary systems. systems (U.S. and France) the level of personalization is about four times as no increase was observed. However, it needs to be mentioned that the levels 1952, this ratio has increased to 5.6 in 1996. However, in Canada, for example, the United States: From 1.7 candidate mentions for every 1 party mention in Austria, and France, between 1952 and 1997. The strongest increase was in increased in four out of five countries, namely the United States, the U.K., candidate to party mentions in the media coverage during elections has of Dalton, McAllister, and Wattenberg (2000). They show that the ratio of (Kaid & Strömbäck, 2008). This finding is supported by a comparative study campaign strategy and personalization at the cost of issues or party policies around the world, suggesting that most news coverage tends to focus on has decreased. Similar patterns have emerged in analyses of election coverage show that character content has steadily increased, whereas policy content and candidate personalities and very little on campaign issues (Farnsworth appearing in the New York Times from 1952 to 2000, Gilens et al. (2007) & Lichter, 2007; Graber, 2006; Patterson, 1993a). In their analysis of articles emphasis on candidate and party strategy, focusing more on the "horserace" news coverage in the United States has become increasingly dominated by an Media Reporting and Commentating. Strong evidence exists that election

Bucy and Grabe (2007) show that personalization in U.S. TV coverage takes are supported by expert opinions in 14 countries (Webb & Poguntke, 2005). become more important for the media coverage since 1990. These findings of TV newscasts in the context of German elections between 1990 and 2005, Schulz and Zeh (2005, 2006) also come to the conclusion that candidates have Proposition 1 regarding media reporting. On the basis of a content analysis of empirical research, it seems that studies on the Finnish case also support hav & Sheafer, 2008). Following the overview of Karvonen (2007) on the state focus on conflicts internal to the parties instead of inter-party struggles (Shenthe focus of attention. This personalized media coverage is accompanied by a dates. Since the 1981 election, however, the candidates themselves became analyzing media coverage of 16 election campaigns in Israel from 1949 to focused on the parties, followed by a combined focus on parties and candi-2003. In the early years of these election campaigns in Israel, media coverage (2006) also agrees with this argument, as do Rahat and Sheafer (2007) when 2008). On the basis of an analysis of The Times between 1945 and 1999, Langer in television reporting in the 1980s and 1990s (also see Scammell & Semetko, the conclusion that there was an increase in the visibility of political leaders age, a time series going back to 1964, Foley (2000) and Mughan (2000) reach personalization hypothesis. Using Harrison's studies on broadcasting cover-Studies focusing only on the U.K. also support the first proposition of the

also Hallin, 1992a; Patterson, 1993a). bites are overshadowed by journalists' voices, whereas candidates' image bites on a specific form. It is a visual form of personalization as candidates' sound (their presentation without necessarily being heard) gain in importance (see

a critical voice regarding personalization of media reporting. In their analysis not identify a linear trend. Also Binderkrantz and Green-Pedersen (2009) raise cernible trend outside of election times. of public radio news in Denmark between 1984 and 2005, they found no disshe underlines the importance of individual candidates in all elections but canthe beginning: 79% of all campaign coverage made reference to candidates in trast, they indicate that people have been important in election coverage since do not support a clear-cut change from institutions/issues to people. In conamount of media coverage devoted to the overall campaign. Thus, these data duction of televised debates. What it did, however, was to boost the absolute to candidates in election coverage did not increase drastically with the intropers, Reinemann and Wilke (2007) show that the relative number of references ation of their long-term study of German election coverage in quality newspacompared to other political actors in 1998 than in 1990 or 1994. In a continunational elections at all, but a much stronger focus on the two top-candidates find a general increase of personalization in the TV news coverage of German a similar conclusion: For the time period between 1990 and 1998 they did not emann (2001, p. 302) could not observe a trend towards personalization: "Neiof four quality newspapers in Germany from 1949 to 1998 Wilke and Reinsonalization in media reporting. In their analysis of the campaign coverage lyzing media coverage in five German elections (1953, 1961, 1972, 1987, 2002) 1961; 71% in 2005. Jucknat's findings (2007) point in a similar direction. Anabe far more important (Wilke & Reinemann, 2001). Genz et al. (2001) reach personalization, the differences found among the individual elections seem to increase in course of time." Although the average degree of personalization photos or the amount and content of evaluative statements displayed a linear ther the amount of references to the candidates, nor the number of candidates has increased in the years after 1980, compared to this slight trend towards However, there are studies which point to contrary results regarding per

a widespread phenomenon in media information." spectrum of German media, concluded that personalization in 1990 "was no of post-war Germany. In contrast, Kaase (1994, p. 220), who analyzed a broad election coverage of 1990 as one of the most personalized ones in the history ological problems become apparent if one compares studies within one country on the same election. Reinemann and Wilke (2007), for example, identify the found between countries are real or a methodological artifact. These method-However, an agreed upon methodology of how to study personalization is Proposition 1 regarding media reporting, at least during election campaigns lacking. It therefore becomes extremely difficult to judge whether differences With the exception of the German case, empirical results seem to support

> democracies (also see Brettschneider, 2002). Whether this hypothesis holds true or not is somewhat hard to judge, since variables might have gained significant impact (also see Gabriel & Keil, 2007). voters' decision making is rational and informed. The role of personalization for the voting decision, the so-called "candidate voting," as well as the few studies have examined the relevance of candidate voting in parliamentary is that in times of decreasing attachments to specific parties, such short-term determinants of voting behavior.9 A hypothesis formulated in many studies orientation of voters to current political issues ("issue voting") are short-term personalization is the most interesting as it touches upon the question of whether Voting Behavior. From a normative point of view, this last area of

supported by experts' judgments in 14 countries. It is not clear whether voters (Webb & Poguntke, 2005). in parliamentary systems actually cast their ballot in a personalized manner that candidate effects varied considerably across elections. This result is also result analyzing German national elections between 1980 and 2005 showing personalized over the course of time. OSchoen (2007, 2009) reaches the same in the same vein Linden (2003) concludes that voting is not becoming more of electoral outcomes in parliamentary democracies" (pp. 8-9, Table 3), and sion that "personalities of party leaders are not among the prime determinants view of the respective research, Karvonen (2007) also comes to the conclusmall role on the behavior of voters" (also see Falter & Rattinger, 1983; Gabriel & Vetter, 1998; Kaase, 1994; Lass, 1995; Schulz & Zeh, 2005). In her overelections between 1961 and 2005, Brettschneider, Neller, and Anderson (2006, character-based considerations have even decreased in importance between cal studies. In their analysis of open-ended candidate likes/dislikes items in p. 495) conclude: "the evaluations of the candidates for chancellor play only a national election studies, Gilens et al. (2007) show that for the United States 2002). In this finding he is supported by various authors conducting empirining party would not have won any way irrespective of their candidate (King, not individual votes—he identifies only very few elections where the wincandidates' personalities are almost invariably hugely important factors in the question of whether candidates actually impact the outcome of electionsdetermining the outcomes of elections is simply wrong" (p. 216). Interested in outcomes and concludes that "the almost universal belief that leaders' and 1952 and 2000 compared to issue considerations. For all German national King (2002) does not find a linear trend towards more personalized election the United States, the U.K., France, Germany, and Canada from 1960 to 2001, important than is widely believed. In summarizing the results of elections in tations have not gained in importance over time, and that they are far less Existing research, however, points in the direction that candidate orien-

whether specific situations exist, in which it may play a crucial role. Turning to the indirect impact first, Lass (1995) points out that although political in general, the questions arise (a) whether there is an indirect impact, and (b) If candidate voting neither clearly increases over time nor has a strong impact

strongly identifying with a party evaluate the candidate of the own party more positively irrespective of the actual person. For these citizens, candidate voting identification of each voter (see also Lass, 1995; Schulz & Zeh, 2005). Those as new "media chancellor" was still rising. Personal factors refer to the party former Chancellor Kohl for the CDU/CSU, whereas Gerhard Schröder's star crats. These opposite trends could be explained with the fading importance of many for the Christian Union parties, while it increased for the Social Demo-Between 1990 and 2005 the relevance of candidate-voting decreased in Germann's study (2007) must also be interpreted in light of situational factors. issues, party, or the candidates become salient" (Romero, 1989, p. 417). Kellerand party and candidate evaluations. Depending upon the specific campaign, inverse relationship in single elections between the impact of issue evaluations responsiveness to party and candidates is lessened. He concludes: "There is an Romero (1989) showed that where the electorate's issue responsiveness rises, its more likely. In a study of U.S. presidential elections between 1964 and 1984, but the candidates show clear-cut differences, candidate voting becomes issues and the people running for office. If parties are hard to differentiate, ational factor (see also Kaase, 1994; King, 2002) refers to the current political candidates than in the U.K. and Germany (Brettschneider, 2002). The situvoting system of the United States, voting is more strongly determined by the to parliamentary systems (see also Pappi & Shikano, 2001). In the presidential tional, situational, and individual factors for explanation. Personalized voting region; Pappi & Shikano, 2001), Brettschneider (2002) differentiates institubecomes relatively unlikely. is stronger in institutional settings resembling presidential systems compared candidate voting may be important and therefore to understand the variation one another. Therefore, he concludes that the direct impact of candidates on and evaluation of political parties" (Lass, 1995, p. 191). As well, Brettschneider didates do not occasionally influence the voting behavior independent from from election to election and from country to country (and even from region to the voting decision is very small. Turning to the specific situations in which preference, and candidate voting usually go hand in hand and do not contradict (2002) points in a similar direction by showing that party identification, issue party evaluations but they are an integral and permanent part of the perception candidates that influence voters' attitudes towards parties. Consequently, "canparties are more important than candidates in voting, it is the attitudes towards

# From Political to Non-Political Personality Traits?

candidates can be evaluated on different dimensions, e.g., issue competence, ingly portrayed and evaluated on the basis of non-political, symbolic criteria hand is whether personalization is a problem because candidates are increasintegrity, leadership qualities, and non-political traits like appearance and taste that do not refer to any substantial issue positions. Research has shown that The second proposition we want to examine on the basis of empirical studies at

> for the three areas campaign strategies, media reporting, and voting behavior. way in which candidates are presented and evaluated will be analyzed again political and management qualities, and achievements. In the following the the evaluation of a candidate than aspects regarding his or her issue positions, that non-political characteristics of a person have become more important for Borgida, & Sullivan, 1990; Sigel, 1969; Wirth & Voigt, 1999). The thesis is (for overviews see Brettschneider, 2002; Kindelmann, 1994; Rahn, Aldrich,

non-political personalization in election campaigns. 2000). However, it is doubtful if this is sufficient to speak of a trend towards increase in the attributions made to personal traits since 1990 (Holtz-Bacha, Democrats use attributions to a lesser degree although there has been an their candidates with attributes of "competence," the campaigns of the Social Social Democrats and the Conservatives: Whereas the latter try to connect (Holtz-Bacha, 2000). However, one can observe differences between the use personal attributes of candidates in their campaign strategies. Only 8% of their presentations of party candidates consist of candidates' personal traits campaigns over a longer time span is to our knowledge the one of Holtz-Bacha & Lessinger, 2006). From this study she concludes that parties hardly Bacha and colleagues (Holtz-Bacha, 2000; Holtz-Bacha et al., 1998; Holtzto Proposition 1. Again, the only empirical study that compares election there is even less empirical research available for Proposition 2 compared build on non-political features of candidates is difficult to answer because Election Campaigns. The question whether election campaigns increasingly

evaluative statements about the candidates dealt with their appearance (e.g., changed (Reinemann & Wilke, 2007): 23% (2002) and 22% (2005) of all statements that increased, but the dimensions for candidate evaluation also candidates in the quality media exploded, which was partly a result of the Compared to previous elections, it is not only the total number of evaluative introduction of televised debates in those years (Reinemann & Wilke, 2007). In 2002 and 2005, however, the number of evaluative statements about the appearance), and 4% with their values (e.g., religiousness and conservatism).11 while 11% dealt with the appearance (talent for public speaking, physical on more often (43% of all statements) than the personality of the candidates (trustworthiness, decisiveness, honesty, intelligence, sympathy, serenity; 33%), found that issue competence and leadership-/manager-skills were reported when compared to statements about their competences" (p. 302). The authors of a candidate had not received more attention over the years by the media brought the insight that "evaluative statements concerning the personality elections in Germany between 1961 and 1998 by Wilke and Reinemann (2001) see Langer, 2006). The long-term analysis of the press coverage on national political traits is better but definitively in need of further development (also the data base regarding the longitudinal development of the relevance of non-Media Reporting and Commentating. In the field of media content analysis,

Germany since 1949 rhetorical skills, media performance, and looks). This is the highest number in

been studied as yet. contain information about leadership qualities or only about hair color has no image bites do not contain arguments or policy positions. Yet, whether they Which candidate traits, however, are best supported by which visual presen-& Grabe, 2007, p. 669; also see Kepplinger, 1982; Kepplinger & Donsbach, the visual image and less the verbal that characterizes personalization (Bucy lyzing candidates' traits, although research shows that, at least for TV, it is to find such a trend. All of these studies refer to verbal statements when ana-Bullock (1991), who analyzed election coverage over 100 years, were not able is not large enough "to claim that the personal has taken over the political" to the persona of a politician did not exceed 12%, she argues that this figure as prominent as generally assumed." As the portion of statements referring never exceeded 15% of the news items analyzed. After her analysis of The of the election coverage between 1949 and 2003. Coverage of personal traits a stronger focus on personal characteristics and private lives in their analysis tations is so far a question that has not been tackled empirically. Certainly, 1987; Kepplinger & Maurer, 2005; Kepplinger, Brosius, & Dahlem, 1994). (Langer, 2006, p. 254). And even in U.S. presidential elections, Sigelman and "references to leaders' personal lives and associated private qualities are no Times for the period between 1945 and 1999, Langer (2006, p. 253) states that In the case of Israel, Rahal and Sheafer (2007) could not find a trend towards

of which dimensions of candidate evaluation are decisive for voting behavior traits, influence voters' decision making. have concluded that political and management skills, rather than non-political Voting Behavior. Most of the empirical studies dealing with the question

tive foundation compared to the 1960s. The studies by Brettschneider (2002), not be decisive for voting-decisions if the candidate could not convince by his traits of a candidate might be taken into account by voters, but that they would determinants. Brettschneider (2002) therefore recapitulated that non-political political problems, integrity, and leadership qualities were the most important their importance did not increase over time. Instead, the competence to solve on the candidate-evaluation in Germany, Great Britain, the United States, and political character traits had the lowest impact of all candidate characteristics of Lass. In Brettschneider's (2001, 2002) study, a rare comparative study, non-Gabriel and Vetter (1998), and Pappi and Shikano (2001) support the findings ficial" (Lass, 1995, p. 192). According to Lass (1995), over time, citizens' images have become significantly more complex and have a stronger cogniinferior role: "Candidate-oriented thinking cannot be disqualified as super-1976, and 1987). Non-political evaluations, in contrast, turned out to play an impact on the evaluation of the politicians in three German elections (1969, (1995), who found that the perceived integrity of candidates had the strongest One of the earlier comprehensive studies in this field was presented by Lass

> influence of these traits varies with the political circumstances of individual and second, the author himself limits his findings by acknowledging that the of view, effectiveness in particular can hardly be seen as a non-political trait, the second proposition of the personalization hypothesis. First, from our point become more important in the voting decision but are not strong supports for 1987 and 1997, show that the "character traits" effectiveness and caring had tics. The findings of Mughan (2000), in a study of British elections between of candidates' personal characteristics compared to performance characteris-Miller et al. (1986) could not detect a trend towards an increasing importance or her issue competence and leadership-qualities.<sup>12</sup> Also for the United States,

effect could be detected for those who relied on newspapers. traits gained in importance for television-dependent voters since 1964, no such tion studies in the United States. Whereas candidates' personal qualities and of candidates than voters with a very pronounced political knowledge. For the differentiated effects by analyzing open-ended questions in eight national elecimportant for the voting decision. In contrast, Keeter (1987) was able to detect ment of a voter whether personality traits or political competences are more depend more on the context of a specific election than on the cognitive engagehave shown that this does not hold true. They state that, again, it seems to German elections between 1998 and 2005, however, Gabriel and Keil (2007) with fewer cognitive resources are more oriented toward non-political traits for the voting decisions in different groups of the electorate is that citizens One widespread assumption regarding the relevance of non-political traits

### Personalization Revisited

emann, 2007; Siegert, 2001). media formats to which they amply refer to within their other programs (Rein-1997). Beyond, media organizations themselves can create new personalized mining journalistic selection processes (e.g., Galtung & Ruge, 1965; Schulz, by the fact that personalization is one of the most important news factors deterand issues to people (see also Karvonen, 2007). This finding may be explained coverage. For this we find relatively clear evidence of a movement from parties of politics where the empirical state of research supports this statement: media become more personalized over the past half-century." There is only one area A critical review of the state of empirical research leads us to question McAllister's (2007, p. 584) statement that there is "little doubt that politics has

areas (for a similar evaluations, see Gabriel & Keil, 2005; Schoen & Weins, voting-even in those countries in which personalization has shaped other 2005). Campaigns, as much as we can tell from the scarce number of studies personalization. Hardly any evidence for Proposition 1 is found in respect to tionable whether politics has actually shifted dramatically towards stronger claims a development toward non-political evaluation standards, it is ques-For the other areas of politics as well as for the second proposition, which

steady increase over time. is changing depending on different contexts but is not necessarily showing a campaigns for the president of the German Reich were personalized and that that already in 1925 and 1932 more than 80% of media articles in the election journalists were highly interested in politicians' private lives. This visibility very visibly personalized. Wilke and Sprott (2009), for example, even show that candidates for political office and elected politicians have always been that personalization is something exceptionally new. However, it seems to us demnation of personalization in politics is based. This myth refers to the logic of political personalization are based-voting behavior-has not changed 2009). It thus seems that the area of politics on which most critical evaluations at hand, lie between (for a similar evaluation, see Brettschneider & Vollbracht from parties and issues to people. It is, therefore, a myth on which today's con-

see Bartels, 2002; Fiorina, Abrams, & Pope, 2003; Schoen & Weins, 2005) important for candidate evaluation, preference, or even voting behavior (also evaluation criteria. Thus, the conclusion of Wirth and Voigt (1999) seems to be Table 8.1 provides an overview of the empirical status quo. Proposition 2 regarding the influence of personalization on voting behavior debates in 2002. Last but not least, the major strand of research also rejects perhaps with the exception of Germany after the introduction of the televised cal simplification seems to be confirmed in most studies on media coverage, justified. According to these researchers, the rational choice model of politiregarding media coverage, we do not observe a stronger focus on non-political paigns are shifting the focus towards non-political traits of politicians. Also, form of personalization in political campaigns over the course of time. Therecannot confirm Proposition 2, although the basis for this evaluation is thin as There is hardly any evidence that non-political attributes have become more fore, major research efforts are necessary to investigate whether election camthere are hardly any quantitative analyses available concerning aspects of the traits for a candidate's or politician's evaluation, In regard to campaigning, we hardly find any evidence of a change from political to non-political personality Regarding the second proposition of the personalization hypothesis, we

decisions, and personalization has not yet transformed the political process we can tell from the sparse data available—has not strongly affected voting increases sharply in all Western societies. Personalization—at least as far as viction that personalization of politics is an overarching phenomenon that This empirical review of the state of the art challenges the popular con-

Table 8.1 Empirical Evidence for Personalization

Dimensions Areas	Campaigns Media Voting	Media	Voting
Proposition 1: Institutions / issues → persons	-/+*	+	I
Proposition 2: Political → non-political traits	l *	ı	ı

<sup>\*</sup> few studies available

appearance, have become increasingly important: into a depoliticized contest in which non-political traits, such as physical

leaders and candidates in light of that fact. (King, 2002, p. 221)13 ingly political contests, and political parties would do well to choose their only very seldom beauty contests ... Modern elections remain overwhelm-Modern elections, despite what is often said and written about them, are

## Research Agenda Political Personalization: Toward a Theoretically Grounded

personalization might affect democracy. explain the conditions under which it occurs; and the third is to evaluate how and measure the degree and development of personalization; the second is to needs to address three core tasks. The first is to improve our ability to describe be challenged on theoretical grounds. Consequently, a future research agenda personalization, and by an underlying normative (negative) evaluation that can research lacunas in many areas, by methodological problems when measuring Our review has shown that personalization research is characterized by

visuals (see e.g., Bucy & Grabe, 2007) and ask which candidate traits are best needs to go beyond its focus on verbal statements and also take into account continuum has been proposed by Gabriel and Vetter (1998; for ideas of how 1979; Jamieson & Waldman, 2003). In addition, research on personalization Lang, & Lang, 1979; Dennis, Chaffee, & Choe, 1979; Simons & Leibowitz, to develop such scales, see Sears & Chaffee, 1979; Miller & MacKuen, 1979; non-political, a good starting point to classify candidates' characteristics on a political characteristics. To truly measure whether there is a trend towards the sional image. However, other authors apply a much stricter definition of nonwhereas the rest describes candidates' personal attributes, style, and profeserage of the U.S. campaign of 1968 as referring to professional capacities, qualifies only 23% of all mentions of presidential qualities in the media covversus non-political traits (Gabriel & Vetter, 1998). Graber (1972), for example, dates are evaluated nor on how to differentiate these dimensions on political made clear that there is neither consensus on the dimensions on which candireference to Proposition 2 of the personalization hypothesis. The review has Wilke, 2007; Kaase, 1994). This standardization is especially challenging in personalization even if one looks at the same elections (e.g., Reinemann & problems lead to research artifacts claiming different levels and degrees of alization is lacking (Kaid & Strömbäck, 2008). The resulting methodological yet, an agreement upon methodology of how one might operationalize person-2007, p. 9), it is necessary to standardize the instruments that are employed. As going beyond the conclusion that the topic is "genuinely unsettled" (Karvonen, overcome today's "inconsistencies" (Rahat & Sheafer, 2007, p. 66) in research In order to describe the degree and development of personalization and thus

plinger & Donsbach, 1987; Mutz, 2007). carried through which form of presentation (see e.g., Kepplinger, 1982; Kep-

sonalization actually increases. If we were to reject this claim, the consequence campaigns, news coverage, or voting behavior and of the effects on today's ing of the conditions which explain the degrees and forms of personalized at certain times, and we should more strongly head towards an understandcould just mean that it is an old phenomenon which occurs in variable degrees would not be that people or even their personal traits are irrelevant. Instead, it gitudinal research design is necessary (Kaase, 1994; Krewel, 2008; Langer 2006, 2007). Only such a research design would allow us to test whether per-As the personalization hypothesis implies a development over time, a lon-

personalized politics evolves (see also Schoen, 2007). regard to the political and media systems that explain under which conditions power. Future research needs to specify the cultural and institutional factors in tries or time-points need to be replaced by variables that have explanatory across time but also across countries. Within such comparative research, counels of personalized politics requires not only conducting comparative research In this context the explanation of personalization or of the different lev

of personalization in different countries and (b) predict how system-level may therefore help us to (a) understand the differences in the absolute amount 2004; Benson & Hallin, 2007). A closer look at these system-level variables variables still differ (see for the limits of homogenization, Hallin & Mancini, time. Yet, these trends do not affect all countries equally because system-level claimed to be responsible for the increase of personalization of politics over commercial television (institutional). As we concluded, these factors are often as such a cultural development and changes in the process of candidate selecchanges impact upon personalization. the changes in role-perceptions of journalists (cultural) and the introduction of tion as such an institutional development. In regard to media, we referred to the weakening of political identification and the increase of voters' volatility attributed to the boost in personalization as a longitudinal trend. We described Earlier in the chapter we described the cultural and institutional changes

ing, which shows the visuals of politicians while leaving the interpretations to system that is accompanied by a journalist-centered form of critical report of the political consensus leading to a fragmented and adversarial political States, for example, Hallin (1992a, b) sees dramatic shifts with the breakdown a decline of party loyalty. However, large differences prevail. For the United tion compared to those with clear ideological orientations (Hallin & Mancini cal system. Those political systems rooted in parties with loose ideological 1984; Schoen & Weins, 2005). Most Western democracies have experienced and organizational ties to the electorate more easily allow for personaliza-Important macro-level variables can be identified with regard to the politi-

Further, differences between countries prevail also regarding the selec-

dates (Patterson, 1993a, pp. 34-37). serve as an intermediary to inform rank-and-file voters about potential candi system, traditional party functions are handed over to the mass media, which These are all person-centered heuristics (Brady & Johnston, 1987). In such a candidates to convince party members, supporters, campaign sponsors, and result of the McGovern-Fraser Commission Report in the early 1970s-force going to run. Primaries or caucuses—as introduced in the United States as a those systems in which leading party committees internally decide who is the media of their competence, experience, leadership qualities, and integrity. directly decide on a party's candidate in primaries or caucuses compared to is boosted in those systems in which members or supporters of a party can tion of candidates running for presidency or prime minister. Personalization

Israel in 1996) is likely to trigger the process of personalization. democracy (e.g., the introduction of direct elections of the prime minister in Consequently, any institutional change towards a stronger presidential type of and they are dependent on the parliament for election and potential dismissal. ization is hampered because prime ministers share power with their cabinet, mentary systems (see also Hallin & Mancini, 1984). In the latter, personal-Lijphardt, 1999) are more strongly focused on the person compared to parliaelected, single executive who is independent of parliamentary majorities (see In addition, presidential systems (e.g., U.S., France) with their directly

also Strömbäck & Dimitrova, 2006). democracies are linked to proportional representation based on party lists (see toral system in which the winning candidate takes it all. In contrast, consensus govern without being bound into coalitions in the executive and is superior focusing on two leaders only (see Hallin & Mancini, 1984), and (c) an elecin power compared to the parliament, (b) a two-party system which allows characterized by (a) a stronger leader focus on the prime minister as (s)he can pared to consensus democracies. Why? Classical majoritarian democracies are majoritarian democracies show stronger tendencies for personalization comconsensus democracies are responsive to as many people as possible and therefore based on inclusiveness, bargaining and compromise. One may expect that Majoritarian democracies are responsive to the majority of citizens, whereas the U.K.) and consensus democracies (e.g., Switzerland; Lijphardt, 1999).16 Furthermore, political systems can be differentiated into majoritarian (e.g.,

to Holtz-Bacha (2006b, p.18), it is specific parties that personalize their camelectoral system contributes to a "personal vote at the grass roots." According and New Zealand or single transferable vote in Ireland; see Lijphardt, 1999, p. focus on Germany, Klingemann and Wessels (1999, p. 18) show that the mixed expect stronger personalization than in party-list proportional systems. With a ized modes of elections (e.g., mixed member proportional formula in Germany Some combine proportional representation based on party lists with personalin consensus democracies because these differ regarding the mode of election: 148f.). In those systems where there are personalized modes of elections, we In addition, one might also expect variation in the degree of personalization

second vote and therefore have less personalized campaigns. candidate and the second for the party, smaller parties normally go for the paigns: In mixed member proportional systems, where the first vote is for the

many. With the introduction of televised debates in 2002, personalization of number of these debates has declined in 2005 and 2009, it becomes clear that Reinemann, 2006, pp. 321-323; Holtz-Bacha, 2006b, p. 21). However, as the national campaigns has increased (Maurer & Reinemann, 2007; Wilke & didates, personalization is promoted. Latest evidence here comes from Gercommunication. In countries with televised debates between the leading canthis is an institutional factor likely to affect short-term changes in the degree Finally, political systems differ regarding their habitual style of campaign

call "liberal media systems" (U.S., Canada, Ireland—and to a lesser degree the ing, market pressures are less severe for public broadcasters, which might let of reporting there. The pioneering case in this respect is the United States us expect less personalization. ing the importance of public broadcasters. In countries with solid public fundal., 2009; Schulz & Zeh, 2006, p. 300). However, countries still differ regardization seems to boost personalization even in public broadcasting (Curran et European media systems. Research shows that a higher degree of commercial U.K.), one can expect a more dramatized, personalized, and popularized style As commercialization is most prominent in what Hallin and Mancini (2004) ing visual imagery with narrative structure" (Hallin & Mancini, 1984, p. 839) tive" in general leads to an "essentially cinematic [style of reporting], combinboth ways determines the degree of personalization. A "commercial imperaaffects not only the media content but also the form of representation and in Yet, with the rise of private broadcasters, commercialization has also invaded 2005, p. 175) argue that the degree of commercialization of the media system Hallin and Mancini (1984, p. 830, 2004; see also Wiorkowski & Holtz-Bacha, With regard to the national media systems as possible explanatory factors,

of these factors and their interactions. However, these system-level variables variation in personalized politics, future research must also focus on mesosame country and between different organizations/parties. To understand such between countries. What needs to be done is to analyze the relative importance level and situational factors. are not suitable to account for variation between different elections within the ing to understand differences and changes in the degree of personalization These macro-level factors are important to consider in future research seek

risky taking into account the diverging interests and expectations of catch-all compared to single-issue parties, as a clear focus on issue positions might be ties with a loose ideological profile, conduct more personalized campaigns parties' heterogeneous voter-groups (Wiorkowski & Holtz-Bacha, 2005). On nizations. Those news organizations that need to cater to a mass taste (e.g., the this organizational level, we may also expect differences between media orga-On an organizational level, we might expect that catch-all parties, or par-

> & Mancini, 2004, p. 278). sive feature of television, but of popular commercial media in general (Hallin more strongly to the elites. Personalization in this perspective is not an excluin transporting information compared to those news organizations that cater boulevard press) are more likely to rely on people and their non-political traits

cially high in the top candidates of such new parties due to the novelty factor. at all (e.g., when looking at the spectrum of parties competing in the European emergence of new political parties, a phenomenon which is not so infrequent constellation of parties, candidates, and topics; see Holtz-Bacha, 2000; Wilke coverage may also vary due to the specific context of an election (e.g., the Holtz-Bacha (2006b, p. 10) has described that the interest of the media is espeparliamentary elections 2009 in many south and eastern European countries). the party constellation may influence the degree of personalized politics is the & Reinemann, 2000; Schulz & Zeh, 2006). One interesting example for how And third, the degree of personalization of election campaigns and media

good opportunities for visual representation (see also Holtz-Bacha, 2006b). achievements during his term in office. Such memories very often also provide image of the candidate is linked with positive memories of his actions and own party, the attempt to transfer this positive image to the party by focusing on the candidate makes sense. This seems to be especially promising if the to build on this advantage. Also, if the candidate is more popular than his/her cantly more popular than the opposite candidate, the party will, of course, try dates has implications for the interests of the parties. If a candidate is signifimight boost or hinder personalization. Further, the popularity of the canditraits and strategic convictions, candidates' experiences in former elections instead is a momentous decision (Holtz-Bacha, 2006b). Besides personality to participate in a strongly personalized campaign or prefers to focus on issues ized campaign strategy or not. The question of whether a candidate is willing also seems to have a significant influence on the decision to choose a personal-But independent from the novelty factor, the candidate constellation itself

family lives and personality get more attention than their political program." basis of "emotions, appearance and gender... They are represented rather on and Zeh (2006, pp. 280-281) argue that women are judged more often on the personalization (e.g., Dillenburger, Holtz-Bacha, & Lessinger, 2005). Schulz tion of female candidates and the possibilities this offers for visualization boost male candidates. But there are also those who suggest that the physical attracelection campaigns fosters personalization. Holtz-Bacha (2006b, p. 24) argues the basis of female characteristics and put in context with 'female' topics. Their the uncommonness of their involvement makes them more interesting than higher degree of personalization (e.g., of the media coverage) simply because that female candidates receive more attention in campaigns, which leads to a A rather new field of research looks at whether the involvement of women in

Holtz-Bacha (2006b) has identified the economic and political situation of a identified as a good predictor for personalized election campaigns. In general, As a last situational factor, the constellation of issues and topics has been

a strategy with the goal to distract from unpleasant issues either at present or those may arise after the election (e.g., possible coalition partners) Bacha (2005; see also Holtz-Bacha, 2006b) have found personalization to be country as relevant context factors. More specifically, Wiorkowski and Holtz-

sonalized politics impact upon democracy—and thus how one might evaluate to conduct experimental research (Holtz-Bacha, 2003; Kaase, 2000; Klein & such effects, one needs to combine content analysis and surveys, or one needs sis, which for themselves are not sufficient to detect effects. For determining point of view, one has to go beyond solely relying on surveys or content analy-632). This search for consequences of personalization/personalized politics change politics, to date researchers have hardly been able to document how be the trigger that actually makes the difference. Although widely assumed to impact of visuals (see for this claim Lowry & Shidler, 1995). The visuals might of the verbal dimension of personalized politics while totally neglecting the personalization/personalized politics. It is not sufficient to study the impact Ohr, 2001; Mutz, 2007). has methodological as well as normative implications. From a methodological TV differs from other media in its content and implications (Mutz, 2007, p. Finally, research needs to tackle the question of how personalization or per-

answer them we need to draw on empirical research. as described by these normative standards. In this perspective the normaask how personalization/personalized politics affect the quality of democracy 2002). These two paths for research pose different research questions. Yet, to tive core of a democracy would be affected by personalized politics (Nohlen. Second, one may derive normative standards from theories of democracy and politics as citizens' empirical beliefs in legitimacy change (Nohlen, 2002). regime. In this perspective democracies would be affected by personalized personalized politics on citizens' attitudes towards the political system and there are in general two ways to proceed. First, one may study the impact of To evaluate how personalization/personalized politics affect democracy,

evant types of attitudes towards a democracy: attitudes towards the authorities a political system, one may rely on Easton (1965). He distinguishes three relaffective attributes of candidates is linked to opinions about these candidates agenda-setting, for example, states that media's emphasis on substantive and be connected to the attitudes towards the authorities. Research on second-level stitutional order, and the political community. Personalized politics is likely to who are responsible for day-to-day politics, the regime, which equals the con-Boykoff, 2007), leads citizens to emphasize individual responsibility, whereas is often used by personalized reports (for this connection, see Boykoff & influences responsibility attributions (Iyengar, 1989). Episodic framing, which & Collins, 2008). In addition, research has shown that the type of framing Kepplinger & Donsbach, 1987; see also Bucy, 2000; Bailenson, Iyengar, Yee, presentation of political elites in the media influences their evaluations (e.g., (e.g., Kim & McCombs, 2007). Other researchers have shown that the visual Turning to possible effects on citizens' empirical beliefs in the legitimacy of

> easily lead to frustration (Bartolini, 2006) on the side of the electorate. not go along with the power of this person in the political process. Personalmost likely in parliamentary systems because here the focus on a person does negative impact of personalized politics on empirical beliefs in democracy is negative evaluations might have the opposite effect. We would assume that a citizens' beliefs in the legitimacy of the regime or the community, whereas validated this claim.<sup>17</sup> Positive evaluations of political candidates might foster ized politics without political power and responsibility (Campus, 2002) might the political community. Yet until today, there are no empirical studies that have potential to also affect the empirical beliefs in the legitimacy of the regime and ther, we might hypothesize that such attitudes towards the authorities have the thematic framing points to the responsibility of the state, the authorities. Fur-

future research agendas. effect of personalized politics on the quality of information flows on the top of we want to propose a counter-hypothesis, which will hopefully help place the is trivial and neglects the importance of informational shortcuts for citizens. on our critique of the normative standards for evaluation that such reasoning reporting and commentating focus on people instead of issues, on non-political rational control of the elites by citizens. If election campaigns and/or media ized politics with the basic standard for a liberal democracy: an informed and cally tested. So far most researchers have connected personalization/personalinformation necessary for qualified decision making in elections. Following up personality traits instead of political qualities, citizens are assumed to lack the by normative theories has often been assumed but hardly ever been empiri-Whether personalized politics affects the quality of a democracy as defined

who would represent the party in Strasbourg to avoid shedding light on parto address the question whether personalization and/or personalized politics of the main transmitters, the mass media. Further research, therefore, needs of being ignored in public debate as its logic does not fit with the news value debated in a country or not. Politics without personalization thus runs the risk accountability remains invisible" (p. 633). Adam (2007a, 2007b) also points ability has been identified as one crucial factor in explaining why it is so diftics does not only shape parties' communication but also media coverage. The in a similar direction when she shows that it is national politicians who give ithout the personalization of political debate and decision processes, political 1993; Peter & de Vreese, 2004). In this vein Meyer (1999) concludes that "[wi Wiorkowski & Holtz-Bacha, 2005). In addition, this lack of personalized poliin 2004 see: Esser, Holtz-Bacha, & Lessinger, 2008; Maier & Maier, 2008; ties' internal disputes on EU integration (e.g., for the German party TV ads that national parties avoid placing emphasis on the leaders and personalities Union. Research on recent European Parliament elections has clearly validated European politics a face and therefore influence whether European issues are ficult for the EU to gain the attention of national mass media (e.g., Gerhards, lack of familiar faces in Europe accompanied by the lack of clear-cut account-This counter hypothesis builds on the experiences with the European

citizens' political knowledge (for an overview see Maier, 2009). Yet, ever Prior, 2003)? mation affects citizens' knowledge: Does it increase knowledge acquisition 2004; Huber & Arceneaux, 2007; see also Jamieson et al., 2000 for ads and paid advertisement on voters' knowledge (e.g., Freedman, Franz, & Goldstein, here the results are inconsistent. The same holds for research on the effects of empirical research has focused on the general ability of mass media to foster is fostering the existence of the normatively desirable informed citizen. So far (e.g., Fiske & Taylor, 1984; Graber, 2001; Beniger & Jones, 1990) or not (e.g., TV debates). Even more limited is our knowledge on how personalized infor-

of personalized politics/personalization on the core standards of our democagenda on the consequences of personalization. writings, we confine ourselves to several principle ideas to widen the research tiate and the views of some authors even shift over time in the course of their theories. Since these strands of theory are sometimes hard to clearly differenracies, we also consider basic ideas of pluralist, participatory, and discursive not adequately take into account the breadth of today's theories of democracy control of the elites proposed by classic democratic theory is narrow and does To deal with this plurality and thus to truly examine the question of the impact However, as argued previously, to focus only on the informed and rational

chances to be articulated. Yet, empirical research needs to show whether and sonalization/personalized politics might increase the inequality in access to campaigning, with possible effects, for example, on the candidate recruitment assumed to become more populist when focused on leader personalities (Kriesi, sonalized politics is called "going public." As a consequence, democracies are advantage. It is easier for them to access the media (Wolfsfeld, 1997), because politics has the potential to increase the inequality of interest representation in concentration (e.g., Fraenkel, 1991; for a summary, see Beierwaltes, 2000; all interests to equally access the political system, thereby avoiding power how personalized politics contributes to inequalities in access. promoted by the prominent and the prestigious or the more active have better different potentials to be organized (Olson, 1965), but also that those interests the political system. In this perspective it is not only the fact that interests have process (Freedman et al., 2004) money-wise or appearance-wise. Thus, per-2001). Personalized politics might also give specific people an advantage in the public instead of negotiating in parliament. This strategy as part of perhe shows that only few politicians are prominent enough to directly address they better fit the news values. This is also what Kernell (1988) refers to when politics. Personalized politics gives those with high status and prominence an ized politics could be evaluated critically. One might argue that personalized Schmidt, 1995). In reference to the criterion access, personalization/personal-Pluralist theories of democracy are founded on the idea that the state allows

a summary see Ferree, Gamson, Gerhards, & Rucht, 2002; Schmidt, 1995), participation is a value per se. Personalization in this perspective might be From the standpoint of participatory democracy (e.g., Barber, 1984; for

> effects of personalized information on voter participation. affects participation (e.g., Scheufele, 2002) or the question of the impact of still struggles with the question whether and how mass media usage in general neaux, 2007; Jamieson, 2000). Research is needed to understand the specific paid political ads on participation (e.g., Freedman et al., 2004; Huber & Arcecast a ballot in favor of political leaders" (p. 328). Empirical research, so far, and the deeper needs of personal and subcultural identification" (Mazzoleni, one of the main factors that accounts for political motivation and participation. 2000, p. 328) and thus might "drive substantial sectors of lukewarm electors to Personalization, he claims, "appeals to symbolic politics, to political emotions 2005). Mazzoleni (2000), for example, claims that personalized leadership is involved in the political process (e.g., Langer, 2007; Schulz, Zeh, & Quiring, valuable as it has the potential to foster participation of those normally less

an empirical research program is presented in Table 8.2. opposing views. An overview how the discussed normative standards link to candidates on TV would hinder political deliberation as it degrades those with and therefore citizens "come to perceive that the opposition is unworthy and citizens' knowledge about the arguments of the opposition. At the same time illegitimate" (Mutz, 2007, p. 633). If this finding holds, today's presentation of which the actors interact disrespectfully with each other, do indeed increase of personalized presentations affect our acceptance of others as legitimate ing voice to it (Ferree et al., 2002). In addition, one may ask how specific forms this personalized presentation of politics lowers the regard for the other side, that television discourses that portray public actors in an intimate way and in speakers. In this vein, Mutz (2007) has shown in her experimental research only few studies (e.g., Moy & Gastil, 2006) have tackled the question of how uisite for this process is the acceptance of others as legitimate speakers. To date the idea that the quality of an argument is more important than the person givby prestigious and prominent speakers an advantage and thus might contradict able. Personalized politics is likely to give those arguments that are supported Whether personalized politics supports such discursive reasoning is question-Mutz, 2007) search for the role of personalized information for deliberations. mass media affect deliberative conversions. Even less empirical studies (e.g., argument and reasoning among equal citizens" (Cohen, 1989, p. 17). A prereqet al., 2002), which are closely linked to participatory theories (see Schmidt, justification of the terms and conditions of association proceeds through public democracy is rooted in the intuitive ideal of a democratic association in which well-functioning process of opinion formation. "The notion of a deliberative 1995), participation alone is not sufficient but needs to be accompanied by a Finally, turning to discursive theories of democracy (for this term, see Ferree

as a dependent variable (explain), and to study the consequences of personalsystematically use comparative research in order to understand personalization Such research needs to overcome methodological weaknesses (describe), to ing personalization of politics we have developed an agenda for future research. By critically reviewing the empirical and normative state of the art regard-

lable 8.2 Linking Normative Standards to Empirical Research Questions	s to Empirical Research Questions
Normative standard	Empirical questions: Personalization / personalized politics
Informed / rational control of elites (classic theory of democracy)	hinders or fosters information flows?
Equal access to the political process (pluralist theory of democracy)	increases the inequality because those with high status have an advantage?
Participation in the political process (participatory theory of democracy)	fosters participation?
Discursive reasoning (discursive theory of democracy)	hampers discursive reasoning because the status of a person is more important than the strength of the argument weakens the acceptance of others as
	legitimate speakers?

sonalized politics affects citizens' empirical beliefs in the legitimacy of the focus and overcomes its existing deficits. old and new questions can only be answered if empirical research broadens its soning, can we arrive at a sound judgment of the issue under discussion. These the political system, citizens' participation, and the quality of discursive reapolitical system, the informed and rational control of the elites, the access to personalized politics. Only after having clarified how personalization or perdecisive if we want to go beyond a simple condemnation of personalization/ ization/personalized politics for our democracies (evaluate). This last step is

- For a summary of the state of the art, in addition to a standard literature and Society; Media, Culture and Society; Medien & Kommunikationswisresearch including a search in the ISI Web of Knowledge and in Communica-Media; Visual Communication; Visual Communication Quarterly; Zeitschrift Nordicom Review; Political Communication; Publizistik; Television and New senschaft; Media Perspektiven; Media Psychology; New Media and Society; tion Monographs; Journal of Public Relations Research; Mass Communication Journalism and Mass Communication Quarterly; Journalism and Communica-Journal of Broadcasting and Electronic Media; Journal of Communication; tional Communication Gazette; Journal of Applied Communication Research, munication Research; Information, Communications and Society; Interna-Journal of Communication; Global Media and Communication; Human Com-Communication, Culture and Critique; Communication Yearbook; European 2008: Communication Research; Communication Theory; Communications; for publications dealing with personalization for all volumes between 2000 and tion Abstracts, the following scientific journals were systematically searched
- 2 Most authors look for personalization during election campaigns. However,

- the question of personalization in politics could as well be studied—and would probably be as relevant—in between elections
- only studied in the electoral face (campaigns, media coverage, voting) but also tion" (e.g., Webb & Poguntke, 2005). Here, the growth of leadership power is not Rahat and Sheafer (2007) propose a slightly different classification: They dis ments within politics per se is also reflected in research on the "presidentializa-66), e.g., an open list in elections, primaries. This stronger focus on developput more emphasis on the individual politicians" (Rahat & Sheafer, 2007, p. regarding the power distribution within parties and political executives. ization, which means the "adoption of rules, mechanisms, and institutions that feature of this typology compared to the one used here is institutional personalcan be observed in the behavior of politicians or of the public. The most distinct tinguish between institutional, media, and behavioral personalization. The latter
- The authors acknowledge that personalization might also be taking place in the normative concerns regarding personalization usually address the developcommentating (e.g., TV-infotainment formats and magazines, etc.). However, media genres not usually covered in the studies analyzing media reporting and ment of classical news formats of TV and newspapers.
- Berelson (1966) comes to a similar conclusion when he writes: "Actually the wide range of information so long as they are based upon a certain amount of resentative democracy involve basic simplifications which need not rest upon a major decisions the ordinary citizens is called upon to make in a modern repcrucial information, reasonably interpreted" (p. 494).
- 6 That personalization can help reduce the complexity of the political process and schema theories and sociologists refer to this mechanism of complexity reducchologists, for example, describe this complexity reduction of personalization in scientists, but also by various other disciplines (Hoffmann & Raupp, 2006). Psythus also the costs of information seeking is underlined not only by political tion when systems need to communicate.
- A similar argument is proposed by Holtz-Bacha (2000) who points out that only through personalization can difficult political concepts be communicated to the
- œ Johnston and Kaid's (2002) results covering a period of 50 years show us how cautious one needs to be about trends. Whereas one finds an increase in personalization in the 1970s and 80s, this trend seems to have reversed in later years.
- 9 For a variant of the social-psychological model of voting behavior, see Brettschneider (2002).
- 10. Only few studies come to the conclusion that personalized voting has become Ohr (2002) comes to the conclusion that the overall evaluation of the top cantime series from the years 1961 to 1998 (Ohr, 2000), respectively 1972 to 1998 elections can be explained by the evaluation of the top candidates. Analyzing example, claims that about 50% of the changes in voting behavior between two more important respectively has increases over time. Kaltefleiter (1981), for didates of the two major German parties has a significant impact on the voting decision and has significantly increased since 1994.
- Ξ Regarding the ratio of personalized versus non-personalized news items, these reports during the 1998 German elections by Wirth and Voigt (1999; also see findings are in line with the results from a content analysis of German TV-news Kindelmann, 1994)

- such as the evaluation of his private life and physical attraction, in addition to his This conclusion is also supported by a number of cross-sectional analyses by personality traits of the candidates. tion and the competence of the parties to solve problems ranked ahead of the In the latter analysis they concluded that for the voting decision party identifica-German national elections their results were more in line with the mainstream. were the political competences of the candidate. In their analysis of the 2002 trustworthiness and integrity, were more important for the voting decision than national elections 1998 and 2002. Although in the specific constellation of the 1998 election they found that in the case of Gerhard Schröder non-political traits, Klein and Ohr (2000, 2001; Ohr, 2000, 2002) in the context of the German
- 13. Blumler, 1990; Patterson, 1989). the strategists tend to be convinced of their importance nevertheless results in that this perception of the importance of leaders is what really matters: even if that has been formulated by Webb and Poguntke (2005): "Indeed one may say The widespread discussion on personalization might lead to a paradoxical effect campaigns which are increasingly centered on party leaders" (p. 346; also see leaders actually only have a modest direct effect on voting behavior, the fact that
- <u>4</u> We speak of personalized politics if voters substitute issues/parties (Proposition 1) or non-political traits substitute political traits of candidates (Proposition 2). Yet, here we do not assume a linear trend in the course of time.
- 15. parties are lacking and therefore images of individual candidates might be more the new democracies of Eastern Europe, because here strong ties and images of In this context Dalton and Wattenberg (1993) have called for a stronger focus on
- 16. ries (Lijphardt, 1999). In principal, presidential as well as parliamentary systems fit into these catego-
- 17. Cappella and Jamieson (1996) have made a first step in this direction when they sis on the candidates' performance, style, and perceptions) increases citizens show that the exposure to strategy frames (part of such frames is an empha-

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